

- **CARE Program for Residential Single-Family Customers**

This program is available to single-family customers who have their own accounts. CARE provides a 15% discount off energy charges on a monthly basis. Participating CARE customers are also exempt from recent electric rate increases. Re-certification is required once every two years. Applications are available by contacting Pacific Gas and Electric Company at 1-800-743-5000 or may be printed electronically at <http://www.pge.com/care>.

- **CARE for Tenants of Sub-Metered Residential Facilities**

This program extends the same CARE discount available to direct customers to tenants metered and billed for their energy by their landlord (mobile home parks, sub-metered apartments and marinas). The discount is provided as a pass-through from their landlord. Re-certification is required once annually. Applications are made available to landlords / managers, or may be obtained by contacting Pacific Gas and Electric Company at 1-800-743-5000.

- **CARE for Qualified Nonprofit Group Living Facilities**

Since 1992, this adaptation of the original program has extended CARE discounts to facilities qualifying as Group Living Facilities, Homeless Shelters, Hospices and Women's Shelters. 100% of occupants must qualify the under same income limits as other programs, and facility must be Federally Tax Exempt (501c3). These facilities can qualify with either residential or commercial rates, but 70% of the energy used for each meter must be residential in nature. Applications are available by contacting Pacific Gas and Electric Company at 1-800-743-5000.

- **CARE for Qualified Agricultural Employee Housing Facilities**

Legislation in 1996 further extended the CARE program to Migrant Farmworker Housing owned and operated by the State Office of Migrant Services (OMS), privately owned and licensed employee housing, and nonprofit migrant housing. Like the CARE for Qualified Nonprofit Group Living Facilities, each type of facility has its own separate qualifiers for licensing, tax exemption and energy use. Applications are available by contacting Pacific Gas and Electric Company at 1-800-743-5000.

- **Maximum Household Income (Effective March 27, 2001)**

Your household's gross annual income may not exceed these CARE Income guidelines

<b>Number of Persons in Household</b>	<b>Total Combined Annual Income</b>
1 or 2	\$21,250
3	\$25,000
4	\$30,100
5	\$35,100
<i>Add \$5,000 for each additional person</i>	

**IF YOU WOULD LIKE TO FIND MORE INFORMATION REGARDING EMERGENCY  
PREPAREDNESS AND SENIORS VISIT THE FOLLOWING WEBSITES:**



***[www.preparenow.org](http://www.preparenow.org)***

***[www.oes.ca.gov](http://www.oes.ca.gov)***

***[www.fema.gov](http://www.fema.gov)***

***[www.Christianity.com](http://www.Christianity.com)***

***[www.redcross.org](http://www.redcross.org)***

***[www.nvoad.org](http://www.nvoad.org)***

***[www.usgs.gov](http://www.usgs.gov)***

***[www.dph.sf.ca.us/ems/programs/disaster/  
default1.htm](http://www.dph.sf.ca.us/ems/programs/disaster/default1.htm)***

***[www.nicos.org](http://www.nicos.org)***